

# Vehicle Software Upgrade

## USB Installation — Full Instructions

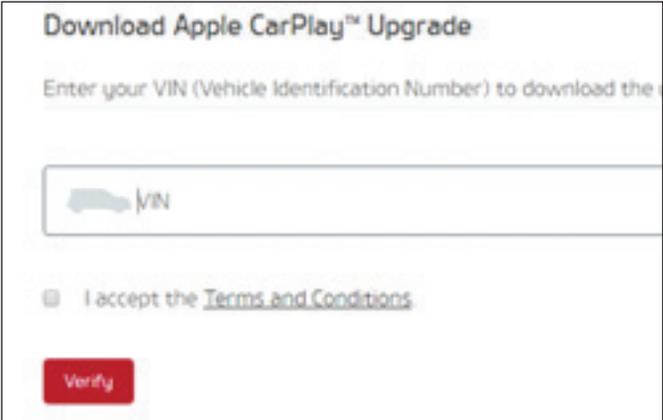
Congratulations on your free Apple CarPlay and Android Auto upgrade!

The following instructions will guide you on how to retrieve and upgrade your vehicle.

If you are having trouble, contact us at [kia.ca](http://kia.ca) for assistance.

### Download the upgrade to your computer

1. Prepare an empty USB of 16GB or greater.
2. Insert the USB into your computer.
3. Go to <http://www.kia.ca/SoftwareUpgrade>.
4. Scroll down the page and enter your Vehicle Identification Number (VIN). (Figure 1)
5. Make sure you read and check all the boxes before clicking "Verify".
6. Once your VIN is verified, your computer will download a run file.
7. Run the file and downloading will begin.
8. When downloading is complete, you are ready to install the upgrade to your vehicle.



Download Apple CarPlay™ Upgrade

Enter your VIN (Vehicle Identification Number) to download the

I accept the [Terms and Conditions](#)

Verify

Figure 1

## Vehicle Upload

1. In a well-ventilated area, start your car's engine. (Figure 2)
2. Plug-in the USB stick containing the software upgrade into the USB port in vehicle's front tray. (Figure 3)

**Note:** Some Kia vehicles are equipped with 'High-Output USB Charge Ports' (identified with a lightning bolt symbol and usually located in the console or rear console). These ports are not data ports and therefore will not recognize the update if plugged into one of these ports.

3. Press the **Setup** hard button or press Setup on your touchscreen. (Figure 4)
4. Press **System Info**. (Figure 5)
5. Check the current software version, and confirm that the software update is necessary for your vehicle.

If your vehicle requires a software update, press **Update**. (Figure 6)

6. The update can take up to 1 hour. (Figure 8)

Please make sure the vehicle is parked in a **well-ventilated area** with the ignition on.

7. During the update, the unit will automatically **reboot three times**.
8. If an error code appears, **do not remove the USB or turn off the ignition**. (Figure 7)

Press the reset button with a thin object to continue the update (reset button location may vary based on model). (Figure 9)

9. Once the software update is complete, a confirmation screen will appear. (Figure 10)
10. Verify that software version has been updated. (Figure 11)
11. Remove the USB and turn off the ignition to finish the software update. (Figure 12)



Figure 2



Figure 3



Figure 4



Figure 5



Figure 6



Figure 7

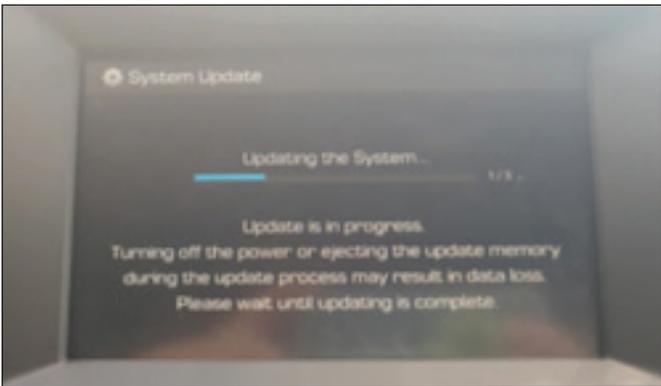


Figure 8

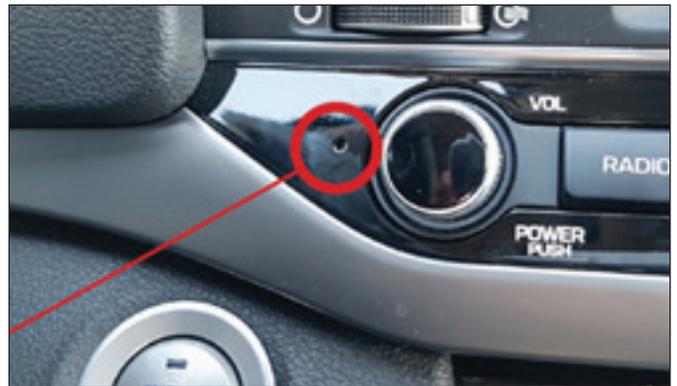


Figure 9

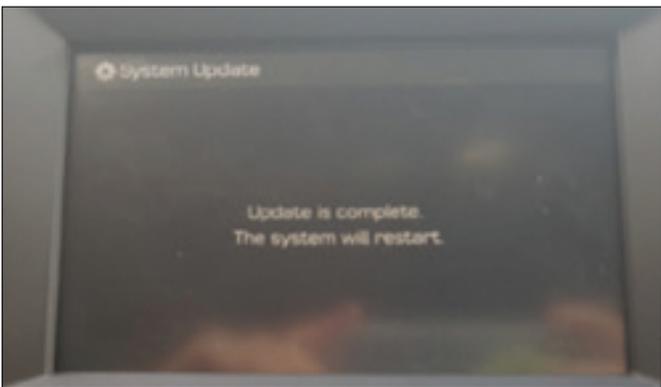


Figure 10



Figure 11



Figure 12