

Extended Protection. 5 Star⁺

For New Kia Vehicles.

KIA Protect



Ease the burden of vehicle maintenance and mechanical repairs.

Kia vehicles are solidly built with leading technology, but inevitably even the most well-engineered vehicles require regular maintenance and eventual repairs.

Extended Protection 5 Star Plus provides you with the most comprehensive breakdown protection, covering many costly vehicle components that can potentially fail over time and ensuring you won't be out of pocket if you experience a mechanical failure.

Extended Protection 5 Star Plus also includes essential maintenance services¹ to maximize the lifespan and fuel efficiency of your vehicle. By locking in the price of routine services, you're protected from the rising costs of vehicle maintenance.

Supreme protection.

Ultimate breakdown coverage for your vehicle

All components are covered except for a short list of exclusions. Kia Genuine Parts are always used².

Maintenance made easy

Maintenance services like engine oil and filter changes, multipoint vehicle inspections and shop supplies (washer fluid and battery coolant top ups, etc.) are included.

Customizable coverage

With several coverage levels, term lengths and deductibles to choose from, your plan can be customized just for you.

Additional benefits

Enjoy 24 hour roadside assistance, trip interruption benefit vehicle rental allowance, multimedia software updates, and claim-free reward benefits.

Optional upgrade: Tire storage³

Up to two tire storage events included per calendar year.

Contact your local Kia dealer, call our toll-free number at 1-866-475-8864, or visit kia.ca/kiaprotect to learn more about Kia Protect products.



At a glance.

5 Star Plus

Covered items

Engine	●
Turbocharger/Supercharger	●
Transmission	●
Transfer Case	●
Drive Axle	●
Steering	●
Brakes	●
Electrical	●
Hybrid Vehicle Components	●
Air Conditioner	●
Fuel Delivery	●
Front and Rear Suspension	●
Cooling	●
All Vehicle Components⁵ (other than a list of exclusions)	●

Additional benefits.

As well as exceptional coverage to protect your vehicle, Extended Protection 5 Star Plus comes complete with an array of additional benefits, with no deductible required.

24 hour roadside assistance

We're here to help with services like:

- ✓ Towing
- ✓ Lock-out service
- ✓ Winching
- ✓ Battery jump start
- ✓ Fuel delivery
- ✓ Flat tire changes (using spare tire)

Trip interruption

We'll reimburse you for your lodging and meals if you experience a breakdown while on a road trip and repairs last overnight. Enjoy the comfort of knowing these expenses are taken care of, up to \$150 per day, \$750 per repair visit.

Rental benefit

You shouldn't have to go without a car while your vehicle is getting repaired. We'll cover the cost of a rental vehicle up to \$100 per day, \$400 per repair visit.

Transferable coverage

If you sell your vehicle, Extended Protection 5 Star Plus is transferable to the next private owner.

Multimedia software

The cost of all Kia recommended software updates to your vehicle's entertainment and navigation systems are covered (up to \$500).

Claim-free reward

If no claims have been filed or additional benefits utilized (other than roadside assistance or tire storage) by the time your Extended Protection 5 Star Plus coverage expires, you may choose from one of the following three reimbursement options:

- a. Store credit for the total amount paid for your contract (inclusive of taxes) towards the purchase of a new one at your selling dealer; or
- b. Store credit for the full amount paid for your contract (inclusive of taxes) up to \$2,000 at your selling dealer; or
- c. A refund cheque of the amount paid for your contract (inclusive of taxes) up to \$1,000.

Select maintenance services

Multipoint vehicle inspections, oil services and shop supplies	●
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Additional benefits

24 Hour Roadside Assistance	●
Trip Interruption Benefit	●
Vehicle Rental Benefit	●
Multimedia Software	●
Claim-Free Reward	●



Program highlights.

- Fully backed by Kia Canada Inc. — there is no comparison.
- Protects your wallet from expensive repairs and locks in future service costs at today's prices.
- Payable in affordable monthly installments.
- Quality new or remanufactured parts for your Kia vehicle.
- Kia technicians perform services and repairs.
- Coverage throughout Canada and continental United States.
- Fully refundable within 30 days of purchase.
- Immediate access to valuable additional benefits including vehicle rental allowance, 24 hour roadside assistance, and trip interruption benefit.
- Coverage is fully transferable if you sell your vehicle.
- Maximized resale value of your Kia.

Typical repair costs.

In the event of a mechanical breakdown, a quality repair may cost more than you think.⁴

Engine Replacement	\$9,010
Differential Repair	\$1,825
Alternator Replacement	\$605
Air Conditioner Repair	\$660
Fuel Pump Replacement	\$520
Radiator Replacement	\$665
Transmission Replacement	\$7,410
Leaking Cylinder Head Gasket	\$1,585
4 Wheel Drive Transfer Case Repair	\$770
Master Brake Cylinder Replacement	\$730
Power Window Motor Replacement	\$435
Airbag Assembly Replacement	\$1,220

Toll free assistance:
1-866-475-8864

kia.ca/kiaprotect

1. Only the select named maintenance services which are part of this plan are covered; services are the equivalent of Service Advantage 3 Star plan. Refer to your contract for details.
2. Unless such new or remanufactured components are not available as new or remanufactured in Canada.
3. Available at participating dealers only.
4. Vehicle repair costs can vary based upon many factors. The values listed are for illustrative purposes only and may not represent your repair costs.
5. Refer to contract for full details.

The plan listed in this brochure applies to internal combustion engine and hybrid vehicles only.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The terms and conditions of the contract shall supersede the contents provided in this brochure. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual provincial or territorial requirements.

Covered items.

Below are examples of covered vehicle components.
See list of components not covered at the bottom of the page.

5 Star Plus

Engine (and all internally lubricated parts contained within the engine)	
Cylinder Block, Cylinder Head(s)	●
Pistons, Piston Rings & Wrist Pins	●
Connecting Rods & Bearings	●
Crankshaft	●
Camshaft	●
Camshaft Bearings, Case & Followers	●
Timing Gears, Guides, & Tensioner	●
Timing Cover & Housing	●
Rocker Arms, Shafts, Bearings	●
Cylinder Head Valves, Guides, & Lifters	●
Springs, Seals, Retainers, & Seats	●
Push Rods	●
Oil Pump	●
Oil Pump Housing	●
Harmonic Balancer	●
Intake & Manifolds	●
Valve Covers	●
Engine Mounts	●
Water Pump	●
Seals & Gaskets	●
Timing Chain or Belt	●
Engine Oil Cooler	●
Crankshaft Pulley	●

Turbocharger	
Turbocharger Housing & all Internal Parts	●
Seals & Gaskets	●

Transmission (automatic or standard and all internally lubricated parts)	
Transmission Case	●
Torque Converter	●
Flywheel/Flex Plate	●
Vacuum Modulator	●
Electronic Shift Control Unit	●
Transmission Mount	●
Seals & Gaskets	●
Ring Gear	●
Servo & Governor Covers	●
Hydraulic Clutch Master & Clutch Slave Cylinders	●
Factory Installed Transmission Cooler & Lines	●
Hydraulic Lines & Fittings	●

Transfer Case (and all internally lubricated parts)	
Transfer Case Housing & All Internal Parts	●
Seals & Gaskets	●
Mounts	●
Vacuum or Electric Control Motors	●

Drive Axle (and all internal parts contained within the Drive Axle)	
Front & Rear Drive Axle Cases	●
Locking Hubs	●
Axle Shafts	●
Drive Shafts & Yokes	●
Universal Joints	●
Centre Support Bearing	●
Constant Velocity Joints	●
Wheel Bearings/Hub Assemblies	●
Axle Bearings	●
Four-Wheel Drive Actuator	●

Differential Cover	●
Seals & Gaskets	●

Steering	
Rack & Pinion Steering Gear (all internal parts)	●
Power Steering Pump	●
Steering Knuckle	●
Steering Column Assembly	●
Seals & Gaskets	●
Control Valve	●
Tie Rod Ends & Boots	●
Cooler	●
High Pressure Hoses	●
Return Hoses	●
Lines & Fittings	●

Brakes	
Master Cylinder	●
Vacuum/Assist Booster	●
Disc Brake Calipers	●
Wheel Cylinders	●
Proportioning Valve	●
ABS Hydraulic Control Unit	●
Accumulator & Pump	●
ABS Electronic Control Module	●
Seals & Gaskets	●
Backing Plates	●
Self Adjusters & Return Springs	●
Brake Hydraulic Lines & Fittings	●
Wheel Speed Sensors	●

Electrical	
Alternator Regulator	●
Voltage Regulator	●
Starter Motor	●
Solenoid & Drive	●
Engine Compartment Wiring Harness	●
Electronic Powertrain Control Module	●
Electronic Ignition Module	●
Ignition Switch	●
Front & Rear Window Wiper Motor(s)	●
Stop Lamp Switch & Headlamp Switch	●
Turn Signal Switch & Multifunction Switch	●
Heater/A.C. Blower Speed Switch	●
Manual Heater/A.C. Control Assembly	●
Horns	●
Washer Pump & Switch	●
Crank Angle Sensor	●
Ignition Coil	●
Gauges	●
Cruise Control System	●
Power Window Motor(s) & Power Window Switch	●
Rear Defroster Switch	●
Power Door Lock Actuator & Switch	●

Hybrid Vehicle Components	
Home Battery Charger	●
Hybrid Battery	●
Hybrid Starter Generator	●
Hybrid Power Control Unit	●
Automatic Transmission including Traction Motor	●



5 Star Plus

Air Conditioner	
Condenser & Compressor	●
Clutch & Pulley	●
Air Conditioning Lines & Hoses	●
Evaporator & Expansion Valve	●
Idler Pulley & Idler Pulley Bearing	●
High/Low Compressor Cut-Off Switch	●
Receiver/Dryer	●
Refrigerant in conjunction with the repair or replacement of a component listed above	●
Seals & Gaskets	●

Fuel Delivery	
Fuel Pump & Relay	●
Fuel Distributor & Injectors	●
Vacuum Pump	●
Metal Fuel Delivery Lines	●
Seals & Gaskets	●
Fuel Injection Sensors & Control Units (except Oxygen Sensor)	●
Fuel Pressure Regulator	●

Front & Rear Suspension	
Upper/Lower Control Arms & Shafts	●
Bearings & Bushings	●
Upper Ball Joints	●
Lower Ball Joints	●
Radius Arm & Bushings	●
Torsion Bars, Mounts & Bushings	●
Stabiliser Bar, Links & Bushings	●
Spindle & Spindle Support	●

Cooling	
Engine Cooling Fan, Motor & Relay	●
Water Pump & Pulley	●
Fan Clutch	●
Serpentine Belt Tensioner	●
Radiator/Heater Core	●
Thermostat	●
Blower Motor	●
Hot Water Control Valve	●
Seals & Gaskets	●

Additional Covered Components	
Airbags	●
Heated Seat Elements	●
Keyless Entry Module	●
Heater / Vent Control Actuator	●
Wire Harnesses	●
Body Control Modules	●
Fuse Box / Power Distribution Module	●
DRL Module	●
Coil Springs	●
Window Regulators	●
Windshield Washer Reservoir & Spray Nozzles	●
Rear Park Distance Monitoring System	●
Door Latch Assembly & Lock Cylinders	●

All Vehicle Components⁵
(other than a list of exclusions)

Multimedia Software Package	✓
Multipoint vehicle inspections, oil services and shop supplies.	✓

5 Star Plus non-covered components.

Accessory items

Cell Phones, Electronic Keyless Entry Transmitter (Key Fob), Non-Factory Audio Equipment, Tire Pressure Sensors.

Maintenance related items

Exhaust & Emission Systems, Batteries, Shock Absorbers, Struts / Mounting Plates, Clutch Assembly, Brake Rotors & Drums, Friction Clutch Disc & Pressure Plate, Light Bulbs, Fuses, Throw Out Bearing, Door & Trunk Handles, Safety Restraint Systems.

Cosmetic items

Glass, Lenses, Sealed Beams, Weather Strips, Trim Items, Moldings, Bright Metal, Chrome, Upholstery & Carpet, Paint, Outside Ornamentation, Bumpers, Body Sheet Metal & Panels, Frame & Structural Body Parts.